

**Outsourced Services Scrutiny Panel  
Work Programme 2014/15**

<b>Date of Meeting</b>	<b>Item for agenda</b>	<b>Officer</b>
<b>8 July 2014</b>	Terms of reference	Committee and Scrutiny Support Officer
	Introduction to Shared Services Lead Authority model	Director of Finance
	Actions and questions update	Committee and Scrutiny Support Officer
	Work programme	Committee and Scrutiny Support Officer
	Performance indicators (quarter 4 2013/14)	Partnerships and Performance Section Head
<b>23 September 2014</b>	Update on Revenues and Benefits	Head of Revenues and Benefits
	Actions and questions update	Committee and Scrutiny Support Officer
	Performance report (quarter 1 2014/15)	Partnerships and Performance Section Head
<b>22 October 2014</b>	ICT contract with Capita	Director of Finance / ICT Client Section Head
	Actions and questions update	Committee and Scrutiny Support Officer
	Feedback from visit to the depot	Councillors
	Work programme	Committee and Scrutiny Support Officer
<b>26 November 2014</b>	Update on Veolia contract - parks and street cleansing	Environmental Services Contract Manager
	Actions and questions update	Committee and Scrutiny Support Officer

<b>Date of Meeting</b>	<b>Item for agenda</b>	<b>Officer</b>
	Performance report (quarter 2 2014/15)	Partnerships and Performance Section Head
<b>7 January 2015</b>	SLM and the leisure centres	Head of Corporate Strategy and Client Services
	Parking Service annual report	Transport and Infrastructure Section Head / Parking Manager
	Actions and questions update	Committee and Scrutiny Support Officer
<b>12 February 2015</b>	Update on ICT contract	ICT Client Section Head
	Actions and questions update	Committee and Scrutiny Support Officer
	Performance report (quarter 3 2014/15)	Partnerships and Performance Section Head

### **Topics for 2015/16**

July 2015 – Revenues and Benefits Update

Hostels and temporary accommodation